

3/2/2009



Integrated System News Bulletin

SPECIAL PROGRAM FIELD CAPABLE CLINICAL SERVICES IS MODIFIED TO DESIGNATE FOR AGE GROUPS

**Attention: DMH Directly-Operated and
Contract Providers**

STOP – Impact on You

In the Integration System (IS), the program name, Field Capable Clinical Services (FCCS), in the drop down of the Special Program, is modified to designate for the Older Adult program. Three new FCCS program names are added to the drop down for Adult, Child and TAY programs. The new program designation categories will allow providers to identify clients who are participating in FCCS Age Groups, which are funded through the Mental Health Services Act (MHSA).

Effective March 2, 2009, the following program names are available in the Special Program Designation field:

1. FCCS – Older Adult
2. FCCS – Adult
3. FCCS – Child
4. FCCS – TAY



CAUTION – What You Need to Know

You can find the new programs along with the eight other existing programs (AB34, ACT, Foster Care, FSP-Adult, FSP-Child, FSP-Older Adult, FSP-TAY and Wellness Center) listed in the drop down menu of the Special Program on the “**Other**” tab of the Client Info screen.



Once a Special Program is selected for a client by a provider approved to deliver one of the programs above, the message “**LAMH400 CALL SFPR WITHIN ONE WORKDAY TO COORDINATE SERVICES**” will be returned on the Client Info screen.

When opening a new episode for a client, the message “**This is a <Special Program Name goes here> client. You must contact <Special Program Name> provider within one workday to coordinate services. For provider SFPR telephone number, see the SFPR icon on the Find Client results screen**”

displays on the “Admission” tab of the Open Episode screen to alert the admitting provider.

GO – What You Need to Do

If you admit a client that is enrolled in a Special Program you must contact the SFPR within one work day to coordinate services.

To view the SFPR phone number, you must return to the Find Client screen and invoke the client search by *Custom Criteria* (**DO NOT search by DMH ID**). Enter the client’s last name, first initial (**DO NOT ENTER THE FULL FIRST NAME**), age, and gender, and click “Search.” An icon  will display in the SFPR column of the matched client on the Find Client Results screen. Click on  to obtain the phone number and the program name.

Questions regarding how to enter a Special Program in the IS should be directed to the CIOB Help Desk at (213) 351-1335. Operational and program questions should be directed to the contact list below:

FCCS – Older Adult - **Kathleen Kerrigan (213) 738-3111**

FCCS – Adult – **Kalene Gilbert (213) 738-4440**

FCCS – Child – **Bryan Mershon (213) 739-5403**

FCCS – TAY – **Terri Boykins (213) 738-2408**